



Get More Out of Planday With Appivo

Customer success stories

TABLE OF CONTENTS

2	Introduction
3	Payroll Reporting Hospitality
5	Business Intelligence Integration Hospitality
7	HR Integration Hospitality
9	HR Integration Health & Wellness
11	Payroll Integration Sports & Entertainment
13	Summary
14	About Appivo and Planday

INTRODUCTION

Planday is a valuable solution for shift scheduling, time tracking and staff management, and it is often used alongside other critical systems for managing HR and payroll, as well as business intelligence suites. To have all of these solutions work together seamlessly is the holy grail of critical business systems, and unfortunately it is just as elusive. It's just not feasible for any one company to support out-of-the-box integrations to everything else.

However the value of integrated business solutions can't be understated. The same is true for the risk of manually moving data from one system to another. Not only is manual data entry a waste of time, but a simple typo can have wide-ranging repercussions.

Appivo provides custom integrated solutions that unlock value from existing business systems, be it Planday, Planday integrations, or homegrown or other solutions. Appivo works with Planday customers to create custom reporting portals, add custom data export features, and create integrations with both cloud-based and on-prem systems.

The case studies in this document describe several customer success stories, ranging from integrations to report portals and simple data exports. Whether technically complex or relatively simple, each Appivo-Planday integrated solution provided immediate business benefits, leading to satisfied customers.

PAYROLL REPORTING | HOSPITALITY



NORWEGIAN
HOSPITALITY GROUP

NORWEGIAN HOSPITALITY GROUP

With multiple properties in their portfolio, Norwegian Hospitality Group (NHG) relies on Planday to schedule and manage their staff at each location.

However property managers were asking for additional Planday reporting, as manually compiling reports took too much time and was error-prone; a simple typo could greatly skew the data. Various solutions were discussed but NHG wanted a solution that could be rolled out quickly and would work for all of their properties.

Working with NHG and Planday, Appivo created a single online report portal that pulls data from each of NHG's Planday accounts. Using the Appivo report portal, NHG managers can generate special reports summarizing hours per employee per shift type, and export that data to Excel. The Appivo report portal keeps track of property data, so that each NHG property manager can only see data for his/her hotel.

PAYROLL REPORTING | HOSPITALITY

The custom Appivo-Planday reporting solution will also scale as NHG continues to add properties to its portfolio. NHG administrators have complete control over access, including adding users and connecting new NHG-Planday accounts. Because the Appivo report portal is securely hosted in the cloud, there are no new tech requirements for NHG to manage, and scalability is virtually unlimited.

Using the Appivo report portal, NHG managers have easy access to current and accurate data, ensuring that critical business decisions are made with confidence. NHG likes to say that they are, “Powered by passion,” and that is absolutely true. However we like to think that maybe they are powered by Planday and Appivo, too.

BUSINESS INTELLIGENCE INTEGRATION | HOSPITALITY



MARIENLYST STRANDHOTEL

Marienlyst Strandhotel is a private beach hotel that offers luxury experiences that range from romantic weekends to big business meetings. The Marienlyst management team uses Planday and IBM Cognos Business Intelligence to manage their staff but lacked an integration between the two solutions.

Appivo worked with Marienlyst and Planday to create a custom integration that sends planned and actual shift data from Planday to Cognos BI, allowing Marienlyst to better analyze their shift data. Every night the integration pulls the latest planned shift data, and follows it up in the morning with the latest actual shift data. This data is then securely sent to Cognos BI in an acceptable format for further analysis.

BUSINESS INTELLIGENCE INTEGRATION | HOSPITALITY

Because the data is processed in Appivo's secure cloud environment, Marienlyst can also take advantage of a cloud-based Appivo report portal. Using the portal, Marienlyst admins can view the shift data and export it in an Excel format, giving them the flexibility they need for future scenarios.

With the Planday-Appivo-Cognos solution in place, Marienlyst's analysis process has been completely streamlined, enabling them to make business decisions faster and with more confidence.

HR INTEGRATION | HOSPITALITY



KURHOTEL SKODSBORG

KURHOTEL SKODSBORG

Kurhotel Skodsborg, once a summer residence for Danish royalty, is an international spa hotel on the Danish coast. Kurhotel Skodsborg uses Planday and HR-ON to manage its staff, but the two systems could not communicate.

Working with Kurhotel Skodsborg, Planday and HR-ON, Appivo was able to integrate the two systems so that employee records are now synchronized. Any changes to employee data in HR-ON are now picked up by the custom Appivo integration, and applied nightly to the corresponding records in Planday. This includes data like department and employee group memberships, as well as monthly salaries and hourly pay rates; all elements critical to business operations.

HR INTEGRATION | HOSPITALITY

Leveraging the Appivo cloud-native platform, there is also a web portal for Kurhotel Skodsborg admins to view audit and error logs, so that they can more easily track all synchronization actions.

Simple can be powerful, and Appivo is proud to help Kurhotel Skodsborg bridge the gap between their solutions; putting the right information in the right systems at the right time.

HR INTEGRATION | HEALTH & WELLNESS



BEHANDLINGSSTEDERNE LANGEBJERGGAARD

Behandlingsstederne Langebjerggaard is a wellness center and residence that uses Planday to manage staff schedules and hours. Other employee details are kept in a separate HR system but the two systems were not integrated, resulting in potential confusion and errors regarding titles, wage types and salary calculations.

Working with Behandlingsstederne Langebjerggaard and Planday, Appivo developed a custom integration to connect Planday with the separate HR system. Now employee details are sent from the HR system, through Appivo, to Planday, ensuring that title, wage and salary information is always current.

HR INTEGRATION | HEALTH & WELLNESS

As the integration was well-defined and fairly simple, there is little for Behandlingsstederne Langebjerggaard admins to manage. This is truly a set-and-forget solution, but it provides the confidence that Behandlingsstederne Langebjerggaard needs and allows them to realize even more value out of Planday.

PAYROLL INTEGRATION | SPORTS & ENTERTAINMENT



IK SIRIUS

IK Sirius is a professional football club currently competing in Sweden's top Allsvenskan league. The team uses Planday to manage its non-player staff, and Björn Lundén (a Swedish bookkeeping solution) for its accounting needs. As Planday does not have an integration for Björn Lundén, Sirius thought that they were stuck manually moving data between the two systems.

However, by working with Sirius, Planday and Björn Lundén, Appivo was able to create a simple yet elegant solution to integrate the two systems. Now Sirius is able to use an Appivo portal to generate reports for corporate subdivisions across a specified time period. The resulting data is then downloaded in a specific format that can be later uploaded to Björn Lundén. Sirius admins are able to review the data before downloading the data file, giving them time to make any necessary corrections in Planday before downloading the final data file to be uploaded.

PAYROLL INTEGRATION | SPORTS & ENTERTAINMENT

The custom Appivo data portal is simple yet fits IK Sirius perfectly. Since it runs on the secure Appivo cloud platform, it automatically scales up and down to match demand and requires no additional hardware for Sirius to manage. Less time worrying about data and technology means more time focused on winning matches. Appivo will take the assist on that!

SUMMARY

Planday, HR systems, payroll solutions, business intelligence suites - they are all critical business systems that many companies rely on. It would be great if they all worked together seamlessly but that's a rare occurrence. In any given combination one or two systems might integrate well but certainly not all of them. However the value of having these systems speaking the same language can't be understated.

Appivo excels at integrating both cloud-based and on-prem systems, allowing customers to unlock additional value from their critical business systems. Whether it's Planday and another system, multiple Planday accounts, or custom reports and data exports, Appivo delivers innovative solutions to forward-thinking clients.

Working with Appivo is easy. Simply reach out to us with some background on your needs and a solution specialist will respond to you soon. We've even created a special email address just for you. Contact us today!

planday@appivo.com

<https://www.appivo.com/planday-integrations>

+46-19-777 27 00 | +1 415 857-5282

appívo

Appivo is the next-gen low-code platform for creating web and mobile applications. Customers can build their own apps or work with the Appivo Services team, who builds quality standalone and integrated solutions for a global client base spanning a diverse set of industries. As a cloud-native solution, the Appivo platform has impressive capabilities for integrating with any web-based system (via REST, SOAP, GraphQL, etc.), and even older on-prem systems. Learn more at www.appivo.com.



Planday from Xero is a powerful but easy-to-use online employee scheduling software. More than a simple employee scheduling solution, Planday enables managers and hourly workers to communicate, collaborate, and get work done. Planday has solutions for small, medium and enterprise businesses across a wide range of industries. Contact Planday today to learn more or visit www.planday.com.